




# Servfl.com

State Emergency Responders & Volunteers of Florida

## Responder (Volunteer) SERVFL Quick Tips



Florida Department of Health Mission: Promote, Protect and Improve the Health of All People in Florida



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### Welcome to SERVFL

Welcome to the State Emergency Responders and Volunteers of Florida (SERVFL), which is the State of Florida's online Emergency Responders and Volunteers of Florida (SERVFL), which is the State of Florida's online system for managing public health and medical disaster responders (volunteers and staff teams). This site supports a variety of personnel who may be utilized during disasters, all-hazard response efforts, and public health activities.

This site will allow you to register as a responder willing to provide services during a disaster or emergency situation. The registration system will collect basic information about you and your professional skills. Please click on the [Register Now](#) button to begin the registration process. If you have completed the registration process or will return to an in-progress registration, please sign-in utilizing your "username" and "password".

**SERVFL Informational Flyers**  
For additional information pertaining to SERVFL, access the following documents below and the FAQ Navigation Tab above for frequently asked questions.

In order to view the documents below you will need a PDF viewer such as Adobe Reader. You may download Adobe Reader for free [here](#).



**Who should register at SERVFL?**  
[Download PDF](#) (76K)

**What does the application process entail?**  
[Download PDF](#) (78K)

**What are the functions of SERVFL?**  
[Download PDF](#) (75K)

[REGISTER NOW](#)

Username:


Password:

[Log In](#)

Forgot Username or Password?  
[Not Registered?](#)

[REGISTER NOW](#)

Listen to a sample of the SERVFL voice alert notification that responders (volunteers and staff teams) will receive during disasters, all-hazard response efforts, and public health activities [here](#).



**Servfl.com**

**Registration**

**Membership**

Welcome to the State Emergency Responders and Volunteers of Florida. Please read the following directions and then click on the Next button below to continue. For additional assistance, please review the [responder guide](#).

- For the best experience, do not use the refresh, stop, back or forward buttons on the browser and only single-click buttons within a page.
- An asterisk (\*) indicates a required field. You will be alerted if the required information has not been entered.
- For your security, all communications are encrypted and you will be logged out automatically if you are inactive for more than 60 minutes.
- We recommend [Microsoft Internet Explorer for Windows](#) (8.0 or newer) and [Mozilla Firefox for Mac or PC](#) (3.5 or newer) with JavaScript enabled and pop-up blocker turned off to use this site. Please see your browser's help file for more information.

**Choose Registration Type**

Please select the category below that best describes the type of role for which you would like to register.

1. I am a private citizen seeking to VOLUNTEER (Florida Medical Reserve Corps) for disaster response activities.
  2. I am a member of the Florida Emergency Mortuary Response System (FEMORS), or Regional Disaster Behavioral Health Assessment Team (RDBHAT), or a State Medical Response Team (SMRT).
  3. I am currently employed with the Florida Department of Health in Tallahassee as a non-CHD employee and have designated emergency duties with ESF-8

\* In which county will you be volunteering?

[Add Another Membership](#)

**Select "Option 1" to join the Florida Medical Reserve Corps Network.**

Previous Next

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You will need to either have  
**Mozilla Firefox** **or** **Internet Explorer**  
 web browser to access SERVFL



Mozilla Firefox 3.5 version or a newer version



Internet Explorer 8.0 version or a newer version



# Pop-up Blocker

Follow these steps if you see the information bar "Pop-up blocked..."



- Click the information bar.
- Click "Always allow pop-ups from this site." You should now be able to launch lessons successfully.
- Follow these steps if you don't see the information bar "Pop-up blocked..."
- If you don't see the information bar below your browser's address bar, click Tools > Pop-up Blocker > Pop-up Blocker Settings.
- In the Address of Web site to allow box, type the web address for your PLATO web site, and then click Add.
- Click Close. You should now be able to launch lessons successfully.

The screenshot shows the Servfl.com registration page. The page has a header with the Servfl.com logo and a navigation menu. The main content area is titled "Registration" and "Membership". There are four numbered instructions for users. Below the instructions is a "Choose Registration Type" section with two radio button options. The first option is selected: "I am a private citizen seeking to VOLUNTEER (Florida Medical Reserve Corps) for disaster response activities". Below this is a dropdown menu for "In which county will you be volunteering?". The dropdown menu is open, showing a list of Florida counties: Alachua, Baker, Bay, Bradford, Brevard, Broward, Calhoun, Charlotte, Citrus, Clay, Collier, Columbia, De Soto, Dixie, Duval, Escambia, Flagler, Franklin, Gadsden, Gilchrist, Glades, Gulf, Hamilton, Hardee, Hendry, Hernando, Highlands, Hillsborough, Holmes, and Select. A red box highlights the question "In which county will you be volunteering?" and a red arrow points to the dropdown menu.

## Registration

### Membership

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#### Choose Registration Type

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3. I am currently employed with the Florida Department of Health in Tallahassee as a non-CHD employee and have designated emergency duties with ESF-8

\* In which county will you be volunteering?

\* What is your status with the Collier County Medical Reserve Corps  I am a member  I would like to join

[Add Another Membership](#)

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## Registration

### Account Information

Creating an account is the first step in the State Emergency Responders and Volunteers of Florida registration process. You will use your account username and password each time you log into the State Emergency Responders and Volunteers of Florida.

\* Username:   
The username must be at least six (6) characters long and cannot contain spaces. Acceptable characters include alphanumeric (A-Z, 0-9) and the symbols @, -, and \_ . Usernames are not case sensitive.

\* Password:

\* Confirm Password:

\* Secret Question:

\* Secret Answer:

#### Terms of Service and Privacy Policy

\* Terms of Service:  By checking this box, I indicate that I agree to the [Terms of Service](#) and have read and understand the [Privacy Policy](#) for this site. My submission of this form will constitute my consent to the collection and use of this information and the transfer of this information across the Internet to processing and storage facilities supporting this system. I also agree to receive required administrative and legal notices such as this electronically.

\* Information Pledge:  By checking this box, I pledge to provide only correct information when completing this registration process. I also give consent to the State Emergency Responders and Volunteers of Florida and their designated agents to collect, use, verify, and maintain any information that is collected through the use of this site.

#### Name and Address

Prefix:   
Example: Dr., Col., Mr., Mrs., Ms.

\* First Name:   
If you have a common first or last name, please enter a middle initial or middle name to aid in further identification.

Middle Name:

\* Last Name:

Suffix:   
Example: Jr., Sr., PhD, MD

\* Florida Address Line 1:

Complete the SERVFL  
Online Registration